FIG. 1

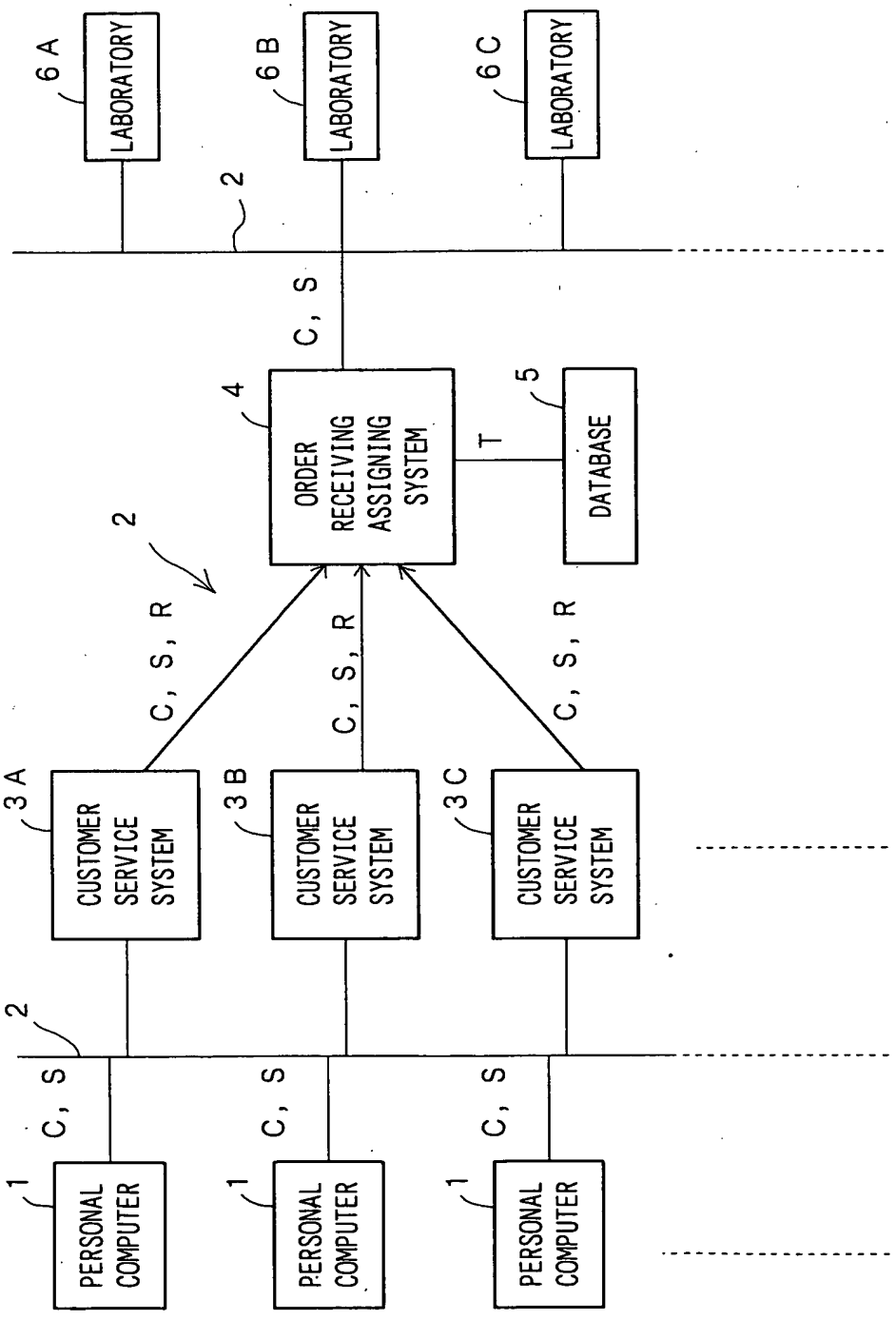
6A
LABORATORY
6B
LABORATORY
6C
LABORATORY
2
C, S
4
ORDER RECEIVING ASSIGNING SYSTEM
T
5
DATABASE
2
C, S, R
C, S, R
C, S, R
3A
CUSTOMER SERVICE SYSTEM
3B
CUSTOMER SERVICE SYSTEM
3C
CUSTOMER SERVICE SYSTEM
2
C, S
C, S
C, S
1
PERSONAL COMPUTER
1
PERSONAL COMPUTER
1
PERSONAL COMPUTER

FIG. 2

T

CUSTOMER SERVICE SYSTEM	FLOW INFORMATION	LABORATORY
3 A	0 0 0 1	6 B
3 A	0 0 0 2	6 C
3 B	6 A	
3 C	KANAGAWA	6 C
3 C	SHIZUOKA	6 A
3 C	SAITAMA	6 B

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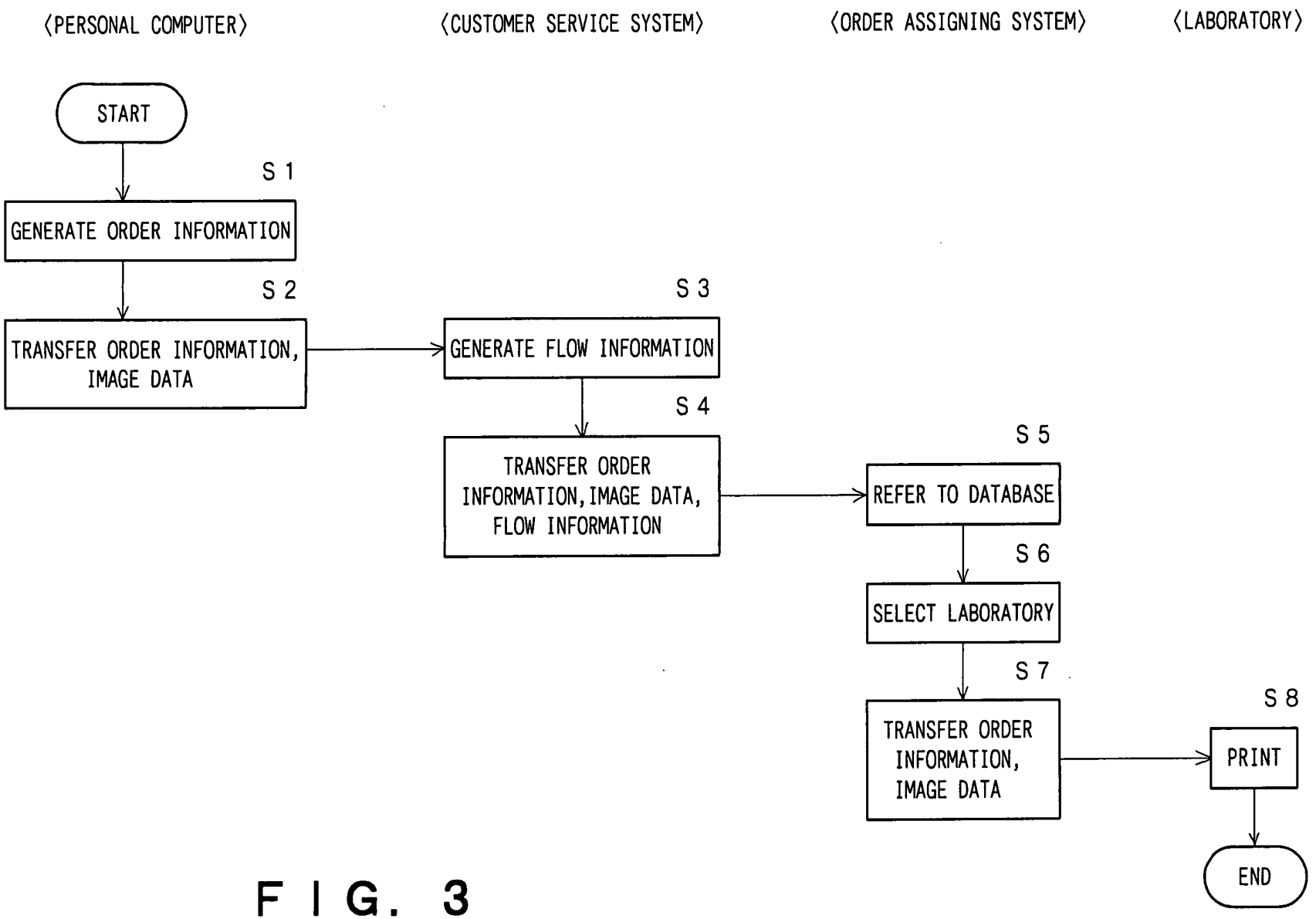

FIG. 3

T O

LABORATORY	NUMBER OF ORDERS
6 A	4 3 2 3
6 B	2 1 7
6 C	1 0 2 3

FIG. 4

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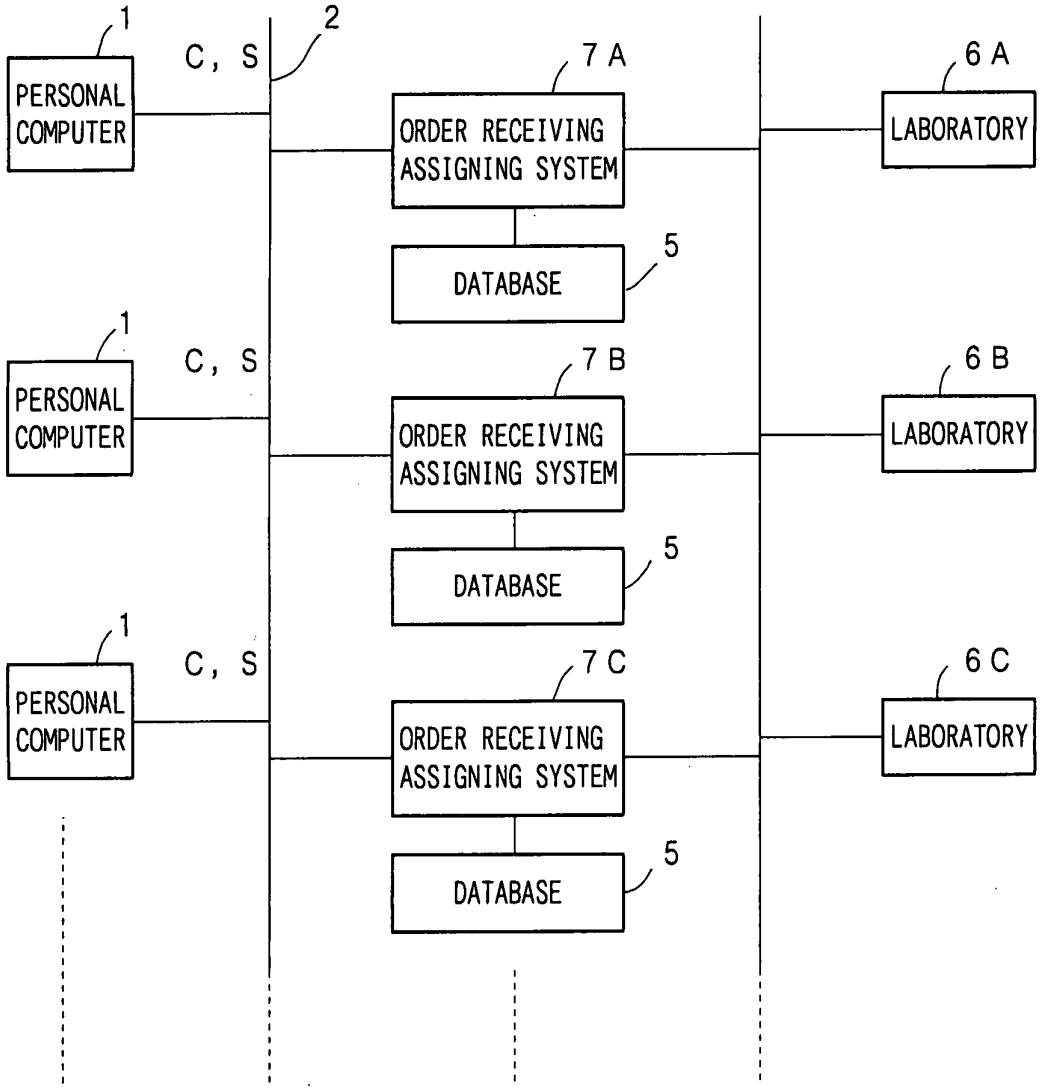

FIG. 5